The Essential IT Solutions Guide

From cybersecurity to data & analytics and everything in between.

Check out 13 of ZAG's most in-demand capabilities.

CYBERSECURITY **ASSESSMENTS**

Feel secure knowing how prepared you are for a cybersecurity incident.

What We Deliver

- An executive report detailing your cybersecurity preparedness.
- A prioritized list of what should be fixed.
- Reports that your internal IT team can use.
- Comprehensive pre/post-remediation advice.

INCIDENT RESPONSE PLANNING

Reduce unauthorized access risk to your Windows devices.

What We Deliver

- A comprehensive written plan to help contain a cyber incident.
- Prebuilt response workflows & communication protocols.
- Training protocols that amplify overall security efforts.
- Helps minimize disruption, legal risk, and data exposure.

EMAIL SECURITY REVIEW

Get a comprehensive, expert review to help shield against email system threats.

What We Deliver

A comprehensive review and written plan to help you:

- Implement email security policies in Defender for O365.
- Update Anti-Spam/Malware/Phishing protection settings.
- Optimize 3rd party email security platforms and services.
- Mitigate ransomware and safeguard against phishing attempts.

ACTIVE DIRECTORY RISK MITIGATION

Gain confidence cyber attackers will be denied access to your network.

What We Deliver

Only legitimate users should have access to your data and applications:

- Provide a health check of your Active Directory environment.
- Remove vulnerabilities and enable new protections.
- Setup monitors and alerts when attacks are attempted.
- Mitigate ransomware and safeguard against threats.

WINDOWS HELLO FOR BUSINESS

Reduce unauthorized access risk to your Windows devices.

What We Deliver

- Faster, easier logins using facial recognition, fingerprint, or a PIN.
- Strengthened multifactor authentication (MFA) practices.
- Decreased IT help desk ticket loads with self-service passwords.
- Readiness as SaaS & enterprise apps add passwordless authentication.

ACTIVE CYBER-INCIDENTS

A dedicated cyber incident group is standing by to remediate.

What We Deliver

We are regularly engaged to resolve active cyber events including:

- Cryptolocking attacks.
- Ransomware threats.
- ACH fraud transactions.
- Many other serious cyber events.

AZURE VIRTUAL DESKTOP
Improve productivity while keeping costs in check.

How We Help

- Secure virtual machines, a familiar Windows experience.
- Cost-efficient cloud migration & pay-per-use model.
- Modernize your Citrix or VMware deployment.
- License costs included in several M365 subscriptions.

SD-WAN & ADVANCED NETWORKING
Identify and discover SD-WAN's advanced capabilities.

How We Help

- Identify SD-WAN use cases, priorities, and potential ROI gains.
- Design an SD-WAN architecture tailored to your needs.
- Deploy SD-WAN & validate value at test sites.
- Lower the cost of connectivity and improve stability.

MANAGED IT

MANAGED IT & SECURITY SERVICES
Make IT a competitive advantage with ZAG.

How We Help

- Complete more IT projects on time and on budget
- Fill skills gaps while making IT budgeting predictable
- 24/7/365 help desk support is one phone call away
- vCIO & CISO services to protect and grow your business

WORKFORCE & PROCESS **AUTOMATION**
Free up time for higher-value activities with Robotic Process Automation

What We Deliver

- Automate common workflows and repetitive tasks.
- Reduce manual work errors and improve data accuracy.
- Improve employee productivity & job satisfaction.
- Accelerate business performance to beat competitors.

SOFTWARE & DATA ENGINEERING
Use your low-cost historic data and high-speed transactional data to power AI that creates your next competitive advantage.

What We Deliver

ZAG's software data engineers deliver solutions that:

- Migrate legacy data to low-maintenance cloud technologies.
- Strategically stage refined data for high re-usability.
- Collect, cleanse, and serve the right data at the right time.
- Add value to your data capabilities as your business grows.

BUSINESS INTELLIGENCE
Turn your data into an asset that drives business results, from cost reduction to margin expansion

What We Deliver

- Untapped potential in your data.
- Optimized business operations.
- Uncover hidden business impacts.
- An unfair edge over competitors.

D365 APP DEVELOPMENT
Flawlessly recreate legacy applications for D365 using native Azure Logic Apps with little to no code

What We Deliver

- Configurable solutions, minimal maintenance with Azure Logic Apps.
- Modern, scalable solutions built natively for Azure and D365.
- Seamlessly integrate in your Azure environment.
- New apps are designed and built to maximize D365's advantages.

ZAG has Hundreds of Capabilities to Help Solve Your Most Pressing IT Challenges.

Get started on your next project today!

CONTACT US

ZAG Sales
info@zagtech.com
408.383.2000

Prime Technology Partners

Microsoft Solutions Partner

CISCO Partner

citrix

KnowBe4

Kaseya+datto GLOBAL PARTNER PROGRAM

RUCKUS COMMSCOPE REGISTERED

Hewlett Packard Enterprise

vmware Partner Connect

Addigy

N-ABLE

ARCTIC WOLF

SentinelOne